

## Melissa McCoy

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**From:** Melissa McCoy  
**Sent:** Monday, August 12, 2019 11:16 AM  
**Subject:** Shout Out to the Police Department

Officer Ewing

I want to say thank you for the Indianola Police Department for all that's going on in this town this week that they took time out to unlock my son's car when he got locked out with his little girls; thank you so much!

Officer Wicks

I would like to say thank you Officer Wicks for helping my mother-in-law today get her dog back. You don't know how much that means to her and us. You are our hero!!

Sergeant Keller

I don't know this officer's name but my daughter Evalina wanted to wave to him and get a picture. She said, "he takes away the bad guys:. Thank you for the Badge sticker and being so nice.

Pat Allsup

Thanks so much for all your help with the multiple reports. I really appreciate your follow up and it was a pleasure to get to talk to you in person.

Thank you immensely for helping return my driver's license, debit card, credit card, insurance ID card and cash that I lost during RAGBRAI. You are an enormous help and I can't thank you enough.

Detective Metcalf

I want to thank you for letting me tag along with you for a couple days. I was better able to understand the process of investigations and how lengthy they can truly be.

Officer Marsh

I want to thank you for letting me ride along with you. I was able to learn more about what it's like to pursue a career in law enforcement.



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**From:** Melissa McCoy  
**Sent:** Monday, August 12, 2019 11:26 AM  
**Subject:** Shout Out to Community Development!

To Tim, from a homeowner:

By the way, thanks for all your help, you and Charlie were great and I appreciate it.



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*"Avoid the worst, put safety first!"*

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**From:** Melissa McCoy  
**Sent:** Monday, August 12, 2019 11:29 AM  
**Subject:** Shout Out to the Fire Department

And, one more shout out today! These are great! Keep them coming!

Fire Department

Thank you to the first responders and firefighters that extracted me from my little racecar!

The calm demeanor of the gentleman helped me stay calm! The professionalism was outstanding!

On another note, I also want to mention that the responders that spoke in close proximity to me had fresh breath which was also calming.

Lastly, thank you for including my sons in the rescue. Allowing them to be close comforted both of us.

I am to fully recover. Had no broken bones or torn ligaments! I am to take it easy until my concussion clears, as you would expect.

Thank you all for your service!



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**From:** Melissa McCoy  
**Sent:** Wednesday, August 14, 2019 9:15 AM  
**Subject:** Shout out to Parks Crew!

Just ran into some friends, Holly and Jerry Waters, over my lunch hour, who are so thrilled with Buxton Park that they sent a story idea to *Our Iowa Magazine* last week.

As you may know, the magazine features a beautiful family farm every month, and their suggestion was for the magazine to do something similar with city parks. They sent photos of Buxton Park with a glowing review, and said that they walk the park every day and think it is literally the most beautiful city park in Iowa. Sometimes they have noticed up to five of our staff working there, and acknowledged that their work, design and planning are what makes it so special. "It's a gem." "Outstanding." "Nothing else like it." "We are so fortunate to have this in Indianola."

Great job to Angie, Marty, Kelly and Joe and their seasonal staff as well!



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## Melissa McCoy

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**From:** Melissa McCoy  
**Sent:** Wednesday, August 14, 2019 10:41 AM  
**Subject:** Shout Out to Streets Department

From a resident:

Jason, just wanted to reply and tell you thanks! Tell your crew they did an outstanding job! Again, thank you.



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